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# Internet Office 120V 550VA 300W Standby UPS, Ultra-Compact Desktop, DB9 Serial

# MODEL NUMBER: INTERNET550SER







## Description

Ultra-compact standby UPS with DB9 serial monitoring protects PCs, network workstations and other systems reliant upon a simple serial communications interface for UPS monitoring and unattended system shutdown. Maintains AC output during blackouts and brownouts starting at 99V. Includes DB9 monitoring with cabling, TEL/DSL line surge suppression, surge-only outlets and LED indicators. PowerAlert software available free via download.

#### **Features**

- INTERNET550SER standby UPS offers protection from blackouts, brownouts and surges on both AC and dialup modem lines
- Provides seamless battery derived AC output during blackouts and severe brownouts so that connected equipment can be shut down without data loss
- DB9 serial monitoring enables data-saving unattended shutdown when used with Tripp Lite's PowerAlert software, available via FREE download from <a href="https://www.tripplite.com/poweralert">www.tripplite.com/poweralert</a>
- Supports Tripp Lite's Watchdog system service to restore operation to locked equipment through soft reboot of application/OS or hard power off/on reboot of connected equipment; ideal for unattended kiosk applications
- 4 battery supported outlets protect computer, monitor and one vital system peripheral, plus 4 additional surge suppression-only outlets for printers and other system accessories not requiring battery support
- Attractive stealth black UPS color scheme
- Built-in single line phone jacks protects peripherals with a standard dialup phone line connection
- Built-in audible alarm and front panel LEDs offer continuous status information regarding line and battery power operation
- 550VA /300 watt power handling ability supports entry-level PC systems for several minutes during

## **Highlights**

- 550VA ultra-compact 120V standby UPS
- Maintains AC output during power failures
- 4 UPS battery supported outlets,
   4 surge-only outlets
- DB9 serial monitoring, TEL/DSL protection, Wall mountable, 99% efficient
- NEMA 5-15P input plug and 8
   NEMA 5-15R outlets
- This product is ENERGY STAR qualified for its ability to save customers money while helping to protect the environment

#### **Package Includes**

- INTERNET550SER UPS system
- DB9 serial cable
- Instruction manual



power fail conditions

- Ultra-compact housing fits anywhere, wall mountable
- Includes attached 6 ft. AC power cord with space saving right angle plug, on/off power switch
- Compatible with 120V/60 Hz applications in USA, Canada, Mexico and other countries
- Optional PDUB15 bypass PDU enables hot-swappable UPS replacement with no disruption to connected equipment
- \$100,000 Ultimate Lifetime Insurance (U.S., Canada, and Puerto Rico only)

# **Specifications**

OVERVIEW		
UPC Code	037332123466	
OUTPUT		
Output Volt Amp Capacity (VA)	550	
Output Watt Capacity (Watts)	300	
Nominal Output Voltage(s) Supported	110V; 115V; 120V	
Nominal Voltage Details	115v nominal output in battery mode	
Frequency Compatibility	60 Hz	
Output Voltage Regulation (Battery Mode)	115V (+/- 5%)	
Output Receptacles	(8) 5-15R	
UPS Output Receptacles (Surge Suppression Only)	4 UPS outlets, 4 surge-only outlets	
Hot-Swap PDU options	PDUB15 (2U / 8 5-15R outlets)	
Output AC Waveform (AC Mode)	Sine wave	
Output AC Waveform (Battery Mode)	PWM sine wave	
INPUT		
Rated input current (Maximum Load)	10A	
Nominal Input Voltage(s) Supported	120V AC	
UPS Input Connection Type	5-15P; Right-Angled	
Input Circuit Breakers	10A	
UPS Input Cord Length (ft.)	6	
UPS Input Cord Length (m)	1.8	
Recommended Electrical Service	15A 120V	



Input Phase	Single-Phase	
BATTERY		
Half Load Runtime (min.)	6 min. (150w)	
DC System Voltage (VDC)	12	
Expandable Runtime	No	
USER INTERFACE, ALERTS & CONTROLS		
Switches	Combination switch controls on/off power status and self-test operation	
Audible Alarm	Audible alarm indicates power-failure and overload status	
LED Indicators	2 LEDs indicate power status and overload/check battery status	
SURGE / NOISE SUPPRESSION		
UPS AC Suppression Joule Rating	420	
UPS AC Suppression Response Time	Instantaneous	
UPS Dataline Suppression	1 line TEL/DSL (1 in / 1 out)	
EMI / RFI AC Noise Suppression	Yes	
PHYSICAL		
Installation Form Factors Supported with Included Accessories	Tower; Ultra-compact desktop	
Primary Form Factor	Desktop	
UPS Power Module Dimensions (hwd, in.)	3.1 x 10.9 x 5.7	
UPS Power Module Dimensions (hwd, cm)	7.87 x 27.69 x 14.48	
UPS Power Module Weight (lbs.)	6.5	
UPS Power Module Weight (kg)	2.95	
Shipping Dimensions (hwd / in.)	8.100 x 3.900 x 13.000	
Shipping Dimensions (hwd / cm)	20.57 x 9.91 x 33.02	
Shipping Weight (lbs.)	5.2000	
Shipping Weight (kg)	2.36	
UPS Housing Material	ABS	
Primary UPS Height (mm)	79	
Primary UPS Width (mm)	277	
Primary UPS Depth (mm)	145	
ENVIRONMENTAL		





Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius
Storage Temperature Range	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius
Relative Humidity	0 to 95%, non-condensing
AC Mode BTU / Hr. (Full Load)	20
Battery Mode BTU / Hr. (Full Load)	225
AC Mode Efficiency Rating (100% Load)	99%
COMMUNICATIONS	
Communications Interface	DB9 Serial
PowerAlert Software	For local monitoring via the UPS's built-in DB9 Serial port, download PowerAlert Local software at http://www.tripplite.com/poweralert
Communications Cable	RJ to DB9 interface cable included
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications
LINE / BATTERY TRANSFER	
Transfer Time	2-4 milliseconds
Low Voltage Transfer to Battery Power (Setpoint)	99
High Voltage Transfer to Battery Power (Setpoint)	139
SPECIAL FEATURES	
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported
Green Energy-Saving Features	Greater than 95% efficiency - GREEN UPS
CERTIFICATIONS	
UPS Certifications	Tested to UL1778 (USA); Tested to CSA (Canada); Tested to NOM (Mexico); Meets FCC Part 15 Category B (EMI); ENERGY STAR Qualified
WARRANTY	
Product Warranty Period (U.S. & Canada)	3-year limited warranty
Product Warranty Period (Latin America)	3-year limited warranty
Product Warranty Period (International)	2-year limited warranty
Product Warranty Period (Mexico)	3-year limited warranty
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$100,000 <a class="insuranceLink" href="//www.tripplite.com/support/insurance-policy">Ultimate Lifetime Insurance</a>

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